

Note: in place of the 2nd quarter NE FYSPRT evaluation, the group held a special meeting to address issues raised at the local level regarding WISe referrals.

System partners, including the new Department of Children, Youth and Families, Spokane Public Schools, Division of Developmental Disabilities, and the Juvenile Rehabilitation Administration met with the WISe Team Supervisors to discuss communication challenges, referral result sharing, and followup

Points presented included the following:

- Sometimes the system partner caseworker wants to complete the screening
- Sometimes the person being asked the questions on the screen does not know the answer, e.g. a foster parent
- Extensive amount of work to complete the screen, which is a non-billable service until the individual becomes a client
- Identified a need for a unified workflow
- Sometimes one agency will get a referral after another agency has indicated client does not meet criteria
- Selective referrals by system partners
- Identified a need for a rotation system for referrals to WISe teams
- A question was asked if a conflict of interest existed if one WISe team is treating siblings. The WISe teams explained that it would be overwhelming for clients and their families to have more than one WISe team involved with a family
- Foster homes don't know the referral has been placed so they don't communicate with WISe teams due to confidentiality constraints
- Excelsior is getting referrals from BRS for youth in their facility (not in home placements)
- WISe screening results must be part of the BRS packet which is a requirement of the TR lawsuit
- System partners are not getting the results of the screens
- Daybreak is completing all screenings for individuals in BRS placements (without compensation)
- System partners are getting those results
- Health Care Authority has indicated that a release of information is not required for DCYF but there is still a barrier in getting all the necessary information
- BHAS continues to have system issues for people to see information
- There is no ability in BHAS to note barriers to completing a screen so the information has to be noted on the referral
- Many families don't want such an intensive service and are subsequently screened out
- Some system partners do not understand when an individual doesn't meet the required algorithm and an individual doesn't meet the criteria for an override

- The entire WISE screening process is overwhelming for families
- Sometimes it's hard to find the location of the youth. JRA can assist if the individual is in their system.
- Vincent explained the JRA process for communication with all partners
- Foster parents are sometimes reluctant to share concerns or only after a placement is disrupted.
- The youth present spoke about his experience with involuntary detention and the need for communication among all parties and to listen to the person being evaluated
- JRA has only two staff members who handle referrals – please call if you have concerns or questions.
- Fax the ROI with the referral (JRA does this automatically)
- It's been good to have only a few people to communicate with regarding a referral
- JRA will be joining DCYF July 1.
- The group discussed communication with HCA and DSHS staff they've had regarding the process
- Through the NE FYSPRT connection, there is a plan to have a meeting with the MCOs to talk about the process
- On the referral form, people were asked to identify meeting availability
- A question was asked whether DCYF can take on the referral process possibly through the BRS Coordinator

The formal evaluation was not completed.

DIRECTIONS: Thinking about the last NE FYSPRT meeting, please circle the number that best describes your opinion about each statement. Comments are welcome following any statement.

1. FYSPRT goals and objectives are clear and understood.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

2. Group norms are followed.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

3. Meetings are effective and goal-focused.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

4. Contributions from everyone are actively listened to and encouraged.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

5. Conflict is effectively managed.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

6. Space is provided to challenge ideas or established practices and explore other options.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

7. Feedback from family partners is valued.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

8. Feedback from youth partners is valued.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

9. Feedback from system partners is valued.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

10. The FYSPRT is making progress on issues that are important to me.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

11. I have the opportunity to make a contribution.

Dissatisfied 1 2 3 4 5 Satisfied

Comments:

12. What is working?

13. What could we do better?

14. Thoughts/items for next meeting and/or agenda.

15. Are you a: Family partner Youth partner System partner

16. Do you have primary interests or experience with...?

Mental health Substance use Both